2022 Diary of Consumer Payment Choice Tables

Adoption of Accounts and Payment Instruments

- Table 1 Ownership of Accounts and Adoption of Account Access TechnologiesTable 2 What is the most important reason why you don't have a checking account?
- Table 3 Adoption of Payment Instruments
- Table 4 Use of Credit Card Debt

Incidence of Use of Accounts and Payment Instruments

Table 5 Share of Consumers Using Payment Instruments

Frequency of Use of Payment Instruments

- Table 6 Number and Dollar Value of Payments by Type of Payment Instrument
- Table 7 Average Transaction Value of Payments by Type of Payment Instrument
- Table 8 Number and Dollar Value of Payments by Location
- Table 9a Purchases by Type of Payment Instrument (levels)
- Table 9b Purchases by Type of Payment Instrument (shares)
- Table 10 Number and Dollar Value of Purchases by Location
- Table 11 Bill Payments by Type of Payment Instrument
- Table 12 Number and Dollar Value of Bill Payments by Location
- Table 13 Number and Dollar Value of Payments by Merchant Type
- Table 14 Cash Holdings—On Person
- Table 15 Cash Holdings—Cash Stored Elsewhere

Loss, Theft, or Fraud

Table 16 Identity Theft, Loss, Theft, or Fraudulent Use of Payment Instruments

Assessments

- Table 17 Assessments of Payment Instruments
- Table 17b Assessments of Payment Instruments Speed characteristic and Mobile payments method
- Table 18 Payment Preferences

Household Characteristics

Table 19 Income and Labor Force Status

Table 1

Ownership of Accounts and Adoption of Account Access Technologies

Percentage of consumers

	2015	2016	2017	2018	2019	2020	2021	2022
Bank deposit accounts*	[89.7, 93.9]	[90.8, 93.3]	[90.8, 93.7]	[89.4, 92.6]	[90.3, 93.3]	[91.8, 94.8]	[93.5, 95.5]	[93.2, 95.2]
Checking		[89.3, 92]	[89.2, 92.4]	[88.3, 91.6]	[88.8, 92]	[90.9, 94.1]	[92.1, 94.4]	[91.8, 94.1]
Savings	[70, 76.5]	[69.8, 73.9]	[71, 75.7]	[68.2, 73]	[70.2, 74.6]	[72.6, 77.8]	[71.7, 75.4]	[72.9, 76.4]
Online payment accounts	[45.3, 52.3]	[41.2, 45.5]	[42.4, 47.5]	[45, 50]	[51.6, 56.5]	[58.5, 64.2]	[64.4, 68.3]	[64.1, 67.8]
PayPal	[39.5, 46.3]	[38, 42.1]	[38.6, 43.6]	[40.8, 45.8]	[35.3, 40]	[39.4, 45.1]	[39.8, 43.8]	[34.6, 38.3]
Zelle		_	_	_	[9.6, 13]	[14.7, 19.3]	[20.4, 23.8]	[20.7, 24.1]
Venmo	_	_	_	_	[13.3, 17.1]	[21.4, 26.5]	[26.7, 30.4]	[26.7, 30.4]
Other nonbank payment services†	[12.4, 17.4]	[10.5, 13.3]	[11.6, 15.2]	[15.2, 19.2]	[23.4, 27.9]	[27.6, 33]	[30.5, 34.4]	[33, 36.9]
Deposit account access technologies	[69.8, 76.5]	[73, 76.9]	[76.1, 80.4]	[76.1, 80.3]	[76.3, 80.4]	[80.3, 84.7]	[80, 83.3]	[81, 84.1]
Online banking	[68.1, 74.8]	[70.2, 74.2]	[73.4, 77.9]	[73, 77.5]	[73, 77.4]	[76.2, 80.9]	[75, 78.5]	[74.8, 78.2]
Mobile banking	[41.5, 48.5]	[41.9, 46.3]	[48.8, 54.1]	[53, 58]	[56.7, 61.4]	[61.4, 66.9]	[64.3, 68.1]	[66.2, 69.9]
Conditional on being a bank account adopter:								
In the past 12 months, did you pay any of the follow	wing kinds of t	fees on your prin	nary bank accou	nt?				
ATM fees for withdrawing cash	_	_	_	_	_	_	[16.9, 20.2]	[16.2, 19.4]
Overdraft fees	_	_	_	_	_	_	[9.9, 12.6]	[7.8, 10.1]
Low balance fees				_	_		[1.7, 3]	[1.5, 2.7]
Bounced check fees	_	_	_	_	_	_	[0.6, 1.6]	[0.6, 1.5]
Too-many-transactions fees	_	_	_	_	_	_	[0.5, 1.3]	[0.5, 1.2]
Teller fees	_	_	_	_	_	_	[0.4, 1]	[0.4, 1.2]
I did not pay any fees	_	_	_	_	_	_	[70.7, 74.5]	[73.3, 76.9]

^{* &}quot;Bank" is defined as any institution that accepts deposits and offers checking accounts or savings accounts, including regular or internet-based commercial banks, credit unions, and savings and loans. Some checking accounts pay interest on deposits and may be called money market checking accounts.

 $[\]dagger$ In 2021, this includes Cash App, Apple Pay, Google Pay, Samsung Pay, and "Other"

Table 2
What is the most important reason why you don't have a checking account?

Percents, conditional on not having a bank account

2015	2016	2017	2018	2019	2020	2021	2022
I don't write enough checks to make it worthwhile [7.5, 24.5]	[19.3, 31.3]	[17.7, 31]	[16.4, 30.9]	[15.3, 28.8]	[14.6, 32.7]	[20.3, 36]	[20.1, 35.3]
The minimum balance is too high [-0.8, 8.5]	[2.5, 10.3]	[1.4, 8.6]	[1.2, 9.8]	[2.6, 11.1]	[-0.1, 10.5]	[3.8, 13.8]	[0.3, 6.8]
I don't like dealing with banks	[20.2, 32.5]	[16.3, 29.5]	[23.7, 40.1]	[24.7, 41.5]	[22.9, 43.6]	[26.8, 43]	[25.8, 41.3]
The fees and service charges are too high	[6.9, 14.7]	[5.3, 15.5]	[7.1, 18.9]	[4, 15.1]	[3.5, 18.6]	[2.5, 11.6]	[7.1, 18]
No bank has convenient hours or location	[0.2, 3]	[1.1, 9.7]	[-0.1, 1.1]	[-0.4, 4.7]	_	[1, 8.8]	[0.1, 6.5]
No bank will give me a checking account	[3.1, 9.7]	[0.2, 3.9]	[6.3, 18.8]	[3.7, 14.8]	[1.5, 12.5]	[0.5, 7.9]	[5.5, 16.2]
Other	[17.8, 28.5]	[22.6, 37.1]	[7.2, 18.7]	[11.3, 22.9]	[11.9, 27.9]	[6.8, 17.4]	[4.2, 12.7]

Table 3
Adoption of Payment Instruments

Percentage of consumers

20	15 2016	2017	2018	2019	2020	2021	2022
Paper instruments		_	[99.1, 100]	[99, 99.8]	[98.6, 99.7]	[97.5, 98.8]	[97, 98.3]
Cash	0] [99.6, 100.1]	[99.5, 100]	[97.6, 99]	[97.9, 99.1]	[97.9, 99.3]	_	_
2020-21 definition change		_	_	_	[89, 92.8]	[93.8, 95.7]	[93.2, 95.2]
Check	2] [75.6, 79.4]	[75.9, 80.3]	[75.8, 80.3]	[73.3, 77.8]	[74.8, 79.8]	[74.2, 77.9]	[74.7, 78.4]
Money order	1] [24.9, 28.8]	[17, 21.1]	[17, 21.1]	[15.7, 19.7]	[12.8, 16.9]		_
2020-21 definition change		_	_	_	6.2	[5.4, 7.4]	[4.6, 6.5]
Payment cards [95.4, 98	3] [96.4, 98]	[95.5, 97.6]	[95.9, 98]	[95.5, 97.6]	[96.3, 98.4]	[96.9, 98.4]	[97.7, 98.8]
Debit	6] [79.4, 82.8]	[79.4, 83.4]	[80.6, 84.5]	[80.5, 84.2]	[82.6, 86.7]	[85.7, 88.5]	[85.8, 88.5]
Credit	1] [73, 77]	[74.4, 78.8]	[73.2, 77.8]	[73.2, 77.7]	[76.9, 81.8]	[74.5, 78.2]	[77.7, 81]
Prepaid [57.3, 64	2] [52.2, 56.5]	[49.6, 54.8]	[54.2, 59.3]	[49.6, 54.5]	[53, 58.7]	[61.9, 65.9]	[59.9, 63.7]
Electronic payments	1] [75.3, 79.2]	[75.4, 79.9]	[77.7, 81.9]	[75.6, 79.9]	[78.7, 83.4]	_	_
2020-21 definition change		_	_	_	[61, 67.1]	[63, 67]	[63.2, 67]
Online banking bill payment [46, 53	1] [45.7, 50.1]	[48, 53.3]	[48.2, 53.3]	[46, 50.8]	[44.3, 50]		_
2020-21 definition change	_	_	_	_	[46.7, 53]	[48.6, 52.7]	[49.7, 53.7]
Bank account number payment [62.6, 69	5] [61.7, 66]	[60.2, 65.2]	[67.9, 72.6]	[65, 69.7]	[70.4, 75.6]		_
2020-21 definition change		_	_	_	[33.6, 39.6]	[36.6, 40.5]	[37.9, 41.8]
Cryptocurrency[0.1,	1] [0.1, 0.6]	[0.3, 1.1]	[1.2, 2.7]	[1, 2.4]	[2.7, 5.3]	[7.9, 10.4]	[8.3, 10.9]
Mobile phone or tablet payments [22.2, 28	4] [20.3, 23.9]	[31.9, 36.9]	[32.3, 37.2]	[35, 39.9]	[43.1, 49]	[66.5, 70.3]	[61.3, 65]

^{*} For 2021, adoption of payment instrument is defined as follows. Prior years were defined differently for some payment instruments.

a. For cash, adoption means the consumer used cash in the last 30 days, held it on person, held it on property, or obtained it at least once during their diary period.

b. For checks, debit cards, credit cards, prepaid cards, and cryptocurrency, adoption means that the consumer has or owns the payment method.

c. For money order, bank account number payment, and online banking bill payment, adoption means the consumer used the payment method in the last 30 days.

d. Adoption of mobile phone or tablet payments are defined as making at least one payment on a mobile phone or tablet in the past 12 months.

Table 4
Use of Credit Card Debt
Credit card adopters

Percentage	2015	2016	2017	2018	2019	2020	2021	2022
Carried unpaid balance at any time during the past 12 months	[55.2, 62.8]	[54.9, 59.6]	[51.6, 57.4]	[49.1, 54.8]	[49.8, 55.3]	[48, 54.5]	[43.4, 48]	[43.2, 47.5]
Carried unpaid balance last month		[48.4, 53.3]	[43.3, 49.1]	[41.6, 47.3]	[44.2, 49.6]	[37.5, 43.9]	[39.4, 43.8]	[40, 44.3]
Rewards cards	–	_	_	_	_	[76.6, 82.4]	[81.2, 84.7]	[83.4, 86.6]
Change in unpaid balance since a year ago:*								
Much lower	[14.1, 22.7]	[13.1, 17.7]	[14.6, 20.6]	[16.2, 22.6]	[13.8, 19.6]	[22.1, 30.2]	[11.8, 16.8]	[12.4, 17.4]
Lower	[18.1, 26.1]	[22.6, 28.3]	[20, 26.7]	[19.1, 25.5]	[20.7, 27.1]	[21.8, 29.6]	[23.7, 29.8]	[20, 25.7]
About the same	[20.3, 28.9]	[25.3, 31.2]	[21.2, 27.9]	[23.2, 30.1]	[23.7, 30.4]	[17.9, 25.2]	[21.8, 27.7]	[23.2, 29.1]
Higher	[22.1, 31.6]	[13.1, 17.5]	[17.1, 23.5]	[16.4, 22.5]	[16, 21.9]	[10.5, 16.7]	[16.7, 22.3]	[16.3, 21.4]
Much higher		[6.8, 10.3]	[6, 10]	[5.8, 10]	[5.8, 10]	[6, 11.3]	[7.9, 12.5]	[10, 14.3]
Did not have balance 12 months ago	–	[5.5, 8.6]	[4.5, 8]	[2.9, 5.8]	[3.8, 7.3]	[2.5, 6.2]	[3.1, 6]	[3.6, 6.5]
Number of credit cards, conditional on having a credit card								
One card	–	_	_	_	_	_	[24.3, 28.4]	[22.7, 26.6]
Two cards	—	_	_	_	_	_	[23.1, 27]	[22.6, 26.3]
Three cards	—	_	_	_	_	_	[15.8, 19.2]	[16.8, 20.2]
Four cards	—	_	_	_	_	_	[9.2, 11.9]	[9.4, 12.1]
Five cards	—	_	_	_	_	_	[6.3, 8.7]	[6.2, 8.4]
Six or more cards	–	_	_	_	_	_	[11.7, 14.6]	[12.8, 15.8]
Conditional on being a credit card adopter:								
In the past 12 months, did you pay any of the following kinds of fees on y	our primary credit card	1?						
Annual fee	=	_	_	_	_	_	[16.9, 20.4]	[15.6, 18.8]
Late payment fee	=	_	_	_	_	_	[4.7, 6.8]	[5.3, 7.5]
Balance transfer fee	—	_	_	_	_	_	[2, 3.4]	[2.4, 3.8]
Cash advance fee	–	_	_	_	_	_	[1.4, 2.6]	[1.5, 2.8]
Foreign transaction fee	–	_	_	_	_	_	[1.2, 2.4]	[1.7, 3]
Over-limit fee (also known as overdraft fee)	—	_	_	_	_	_	[0.7, 1.7]	[0.9, 2]
I did not pay any fees	–	_	_	_	_	_	[71.5, 75.5]	[71.2, 75.1]
Dollar values								
Mean credit card balance unpaid, previous month, all adopters	[2413, 3267]	[2526, 3138]	[2035, 2649]	[2130, 2825]	[2352, 3184]	[1671, 2296]	[1979, 2447]	[2266.9, 2752.6]
Per adopter with unpaid balance	[4128, 5504]	[4450, 5451]	[3781, 4831]	[4146, 5400]	[4523, 6024]	[3308, 4455]	[4385, 5311]	[5060.5, 6016.8]
1 1								
Median credit card balance unpaid, previous month, all adopters	[78, 293]	[2, 184]	[-48, 48]	[-50, 50]	[-50, 50]	[-67, 67]	[0, 150]	[0, 200]

^{*} This question is asked to all credit card adopters who indicated that they carried an unpaid balance at some point in the past 12 months.

Notes: The em-dash notation (—) indicates that the estimate is not available, often because the related survey question was not asked in the associated year. Dollar values are not adjusted for inflation.

Table 5 Share of Consumers Using Payment Instruments

Percentage of consumers, payment instrument use in the last 30 days

	2020	2021	2022
Paper instruments	[87.1, 91.3]	[88.7, 91.3]	[88.3, 90.9]
Cash	[79, 84]	[83.1, 86.1]	[81.5, 84.5]
Check	[46.6, 53.1]	[44, 48.1]	[43.7, 47.7]
Money order	[4.6, 7.8]	[5.4, 7.4]	[4.6, 6.5]
Payment cards	[90.9, 94.3]	[91.1, 93.5]	[91.7, 93.9]
Debit	[64, 69.9]	[65.1, 68.9]	[64.9, 68.6]
Credit or charge	[61.9, 68]	[64.6, 68.5]	[66.7, 70.5]
Prepaid	[17.8, 22.9]	[19.8, 23.2]	[18.1, 21.3]
Electronic payments	[61, 67.1]	[63, 67]	[63.2, 67]
Online banking bill payment	[46.7, 53]	[48.6, 52.7]	[49.7, 53.7]
Bank account number payment	[33.6, 39.6]	[36.6, 40.5]	[37.9, 41.8]

Table 6
Number and Dollar Value of Payments by Type of Payment Instrument
Average number and value per consumer, October

			Number per	consumer							Dollar value p	er consumer				
	2015‡	2016	2017	2018	2019	2020	2021	2022	2015	2016	2017	2018	2019	2020	2021	2022
All payments	_	[44.2, 47.6]	[39.1, 42.9]	[41.2, 45.4]	[36.8, 40.6]	[32.6, 36.9]	[34.7, 36.9]	[37.7, 39.9]	_	[3534, 4297]	[3016, 3823]	[3617, 4380]	[3655, 4818]	[3709, 5078]	[4430.9, 5223.1]	[4625.6, 5432.7]
Paper instruments	_	[16.6, 18.5]	[14.1, 16.0]	[12.7, 14.7]	[11.0, 12.8]	[7.8, 9.8]	[8.1, 9.1]	[7.9, 8.7]	_	[975, 1362]	[772, 1084]	[764, 1094]	[704, 1222]	[809, 1575]	[764.3, 1049.6]	[708.4, 979]
Cash	_	[13.3, 15.0]	[11.6, 13.2]	[10.3, 12.1]	[9.1, 10.8]	[5.7, 7.2]	[6.5, 7.4]	[6.4, 7.2]	_	[270, 339]	[253, 328]	[203, 271]	[227, 306]	[176, 364]	[253.8, 370.4]	[197.1, 279.1]
Check	_	[2.9, 3.8]	[2.1, 3.0]	[2.0, 2.7]	[1.6, 2.1]	[1.7, 2.8]	[1.3, 1.8]	[1.3, 1.7]	_	[643, 1021]	[458, 753]	[475, 783]	[430, 942]	[520, 1260]	[421.8, 675.8]	[438.9, 673.8]
Money order	_	[0.0, 0.1]	[0.0, 0.2]	[0.1, 0.2]	[0.0, 0.1]	[0.0, 0.1]	[0.1, 0.2]	[0, 0.1]	_	[6, 58]	[2, 62]	[11, 114]	[2, 20]	[-5, 69]	[14.8, 77.4]	[-4.4, 102.9]
Payment cards	_	[20.9, 23.1]	[19.1, 21.7]	[21.7, 24.7]	[20.2, 23.2]	[18.4, 21.4]	[20.6, 22.2]	[23.4, 25.1]	_	[979, 1136]	[949, 1176]	[1133, 1358]	[1153, 1454]	[1099, 1439]	[1514.9, 1860.4]	[1591.4, 1942]
Debit	_	[11.5, 13.3]	[9.8, 11.9]	[11.0, 13.3]	[10.6, 13.0]	[8.6, 10.9]	[9.9, 11.1]	[10.7, 11.9]	_	[493, 605]	[441, 582]	[562, 717]	[545, 786]	[433, 599]	[681.6, 940.4]	[622.7, 861.9]
Credit or charge	_	[7.6, 9.1]	[7.8, 9.7]	[8.9, 11.1]	[8.2, 10.2]	[8.2, 10.6]	[9.5, 10.7]	[11.5, 12.8]	_	[416, 531]	[441, 624]	[480, 629]	[517, 706]	[565, 870]	[731.6, 956.1]	[863.2, 1121.5]
Prepaid/Gift/EBT	_	[1.0, 1.4]	[0.6, 0.9]	[0.7, 1.4]	[0.5, 0.8]	[0.5, 1.0]	[0.6, 0.9]	[0.7, 0.9]	_	[22, 48]	[10, 27]	[12, 90]	[9, 46]	[19, 52]	[13, 52.7]	[18.7, 45.2]
Electronic payments	_	[3.8, 4.9]	[3.3, 4.3]	[4.2, 5.3]	[3.6, 4.5]	[3.5, 4.9]	[4.2, 5]	[4.5, 5.3]	_	[1055, 1552]	[834, 1276]	[1182, 1680]	[1250, 2143]	[1122, 1830]	[1636.4, 2194.4]	[1840.8, 2484.3]
Bank account number payme	_	[1.7, 2.4]	[1.8, 2.6]	[2.1, 2.8]	[2.0, 2.8]	[1.8, 2.9]	[2.2, 2.7]	[2.4, 3]	_	[483, 782]	[439, 823]	[504, 770]	[606, 1400]	[518, 1057]	[775.1, 1163.4]	[905.6, 1361.4]
Online banking bill payment	_	[1.9, 2.6]	[1.3, 2.0]	[1.9, 2.7]	[1.4, 1.9]	[1.4, 2.3]	[1.9, 2.4]	[1.9, 2.4]	_	[482, 860]	[315, 534]	[592, 997]	[489, 897]	[464, 914]	[747.7, 1144.7]	[804.3, 1253.9]
Other	_	[1.7, 2.2]	[1.4, 2.1]	[1.3, 1.9]	[0.8, 1.2]	[1.5, 2.2]	[1, 1.3]	[1.2, 1.5]	_	[232, 540]	[190, 557]	[213, 574]	[159, 390]	[233, 679]	[163, 470.9]	[197.6, 314.8]
Mobile payment app†	_	[0.2, 0.4]	[0.0, 0.1]	[0.0, 0.1]	[0.0, 0.1]	[0.6, 1.1]	[0.1, 0.3]	[0.2, 0.3]	_	[10, 25]	[1, 4]	[0, 6]	[1, 7]	[22, 142]	[5.4, 66.3]	[5, 28.9]
Account to accnt transfer	_	[0.3, 0.5]	[0.2, 0.5]	[0.3, 0.6]	[0.2, 0.4]	[0.2, 0.4]	[0.3, 0.5]	[0.3, 0.4]	_	[34, 300]	[61, 402]	[103, 448]	[62, 240]	[45, 436]	[44.1, 317]	[85.2, 165.8]
Income deduction	_	[0.2, 0.4]	[0.1, 0.3]	[0.1, 0.3]	[0.1, 0.3]	[0.1, 0.3]	[0.3, 0.4]	[0.4, 0.6]	_	[13, 62]	[14, 73]	[3, 81]	[10, 142]	[11, 179]	[0.1, 117.9]	[33.1, 104.5]
Other*	_	[0.7, 1.0]	[0.7, 1.3]	[0.6, 1.0]	[0.4, 0.6]	[0.3, 0.6]	[0.2, 0.4]	[0.2, 0.4]	_	[70, 204]	[28, 152]	[33, 104]	[11, 75]	[19, 60]	[18.8, 64.4]	[25.1, 64.9]
Percentage share																_
All payments	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_
Paper instruments	_	[36.6, 39.9]	[34.8, 38.7]	[29.7, 33.6]	[28.7, 32.8]	[22.8, 27.8]	[22.9, 25.3]	[20.3, 22.5]	_	[25.8, 33.9]	[23.8, 30.5]	[19.6, 26.9]	[17.3, 28.1]	[21.0, 33.3]	[16, 21.5]	[14.2, 19.3]
Cash	_	[29.3, 32.4]	[28.5, 32.1]	[24.1, 27.6]	[23.9, 27.7]	[16.5, 20.6]	[18.3, 20.5]	[16.5, 18.4]	_	[6.7, 8.9]	[7.1, 9.9]	[4.9, 6.9]	[5.1, 7.5]	[3.9, 8.4]	[5.2, 7.7]	[3.9, 5.6]
Check	_	[6.4, 8.1]	[5.2, 7.2]	[4.7, 6.3]	[4.1, 5.4]	[5.1, 8.0]	[3.7, 4.9]	[3.4, 4.3]	_	[17.2, 25.3]	[14.4, 21.0]	[12.3, 19.2]	[10.8, 21.6]	[13.9, 26.6]	[8.9, 13.8]	[8.8, 13.3]
Money order	_	[0.1, 0.3]	[0.1, 0.5]	[0.1, 0.5]	[0.1, 0.4]	[0.0, 0.3]	[0.2, 0.6]	[0.1, 0.2]	_	[0.2, 1.5]	[0.1, 1.8]	[0.3, 2.9]	[0.1, 0.5]	[-0.1, 1.6]	[0.3, 1.6]	[-0.1, 2]
Payment cards	_	[46.3, 49.5]	[47.7, 51.7]	[51.7, 55.7]	[54.0, 58.3]	[54.6, 59.9]	[58.4, 61.1]	[61.3, 63.8]	_	[24.3, 29.7]	[27.3, 34.9]	[27.9, 34.3]	[26.3, 35.2]	[23.9, 33.9]	[31.6, 38.4]	[31.8, 38.4]
Debit	_	[25.4, 28.8]	[24.4, 28.6]	[25.8, 30.4]	[28.0, 33.0]	[25.3, 31.0]	[27.8, 30.7]	[27.8, 30.6]	_	[12.3, 15.8]	[12.5, 17.4]	[13.8, 18.1]	[12.6, 18.8]	[9.3, 14.2]	[14.2, 19.4]	[12.4, 17.1]
Credit or charge	_	[16.7, 19.6]	[19.3, 23.4]	[21.0, 25.3]	[21.6, 26.1]	[24.0, 29.8]	[26.9, 29.8]	[29.9, 32.6]	_	[10.4, 13.7]	[13.0, 18.2]	[11.9, 15.8]	[11.8, 17.0]	[12.6, 20.1]	[15.2, 19.8]	[17.3, 22.2]
Prepaid/Gift/EBT	_	[2.1, 3.1]	[1.4, 2.3]	[1.6, 3.3]	[1.3, 2.2]	[1.5, 2.8]	[1.7, 2.6]	[1.8, 2.4]	_	[0.6, 1.2]	[0.3, 0.8]	[0.3, 2.3]	[0.2, 1.1]	[0.4, 1.2]	[0.3, 1.1]	[0.4, 0.9]
Electronic payments	_	[8.5, 10.6]	[8.2, 10.5]	[9.8, 12.0]	[9.5, 11.6]	[10.3, 14.0]	[11.9, 13.8]	[11.6, 13.5]	_	[28.7, 37.9]	[25.6, 36.1]	[31.1, 40.5]	[33.3, 46.8]	[26.7, 40.5]	[35.6, 43.8]	[38.9, 47.1]
Bank account number payme	_	[3.8, 5.3]	[4.3, 6.2]	[4.9, 6.4]	[5.3, 7.1]	[5.2, 8.2]	[6.2, 7.5]	[6.2, 7.7]	_	[12.8, 19.5]	[13.5, 23.4]	[12.9, 19.0]	[16.3, 31.1]	[12.3, 23.5]	[16.6, 23.6]	[18.8, 26.3]
Online banking bill payment	_	[4.3, 5.7]	[3.3, 4.8]	[4.4, 6.1]	[3.7, 5.0]	[4.2, 6.7]	[5.4, 6.7]	[5, 6.3]	_	[13.0, 21.3]	[9.3, 15.5]	[15.6, 24.2]	[12.0, 20.7]	[10.9, 20.5]	[16, 23.2]	[16.7, 24.2]
Other	_	[3.8, 4.8]	[3.5, 5.1]	[3.1, 4.4]	[2.1, 3.1]	[4.4, 6.3]	[2.8, 3.7]	[3.1, 4]	_	[6.2, 13.5]	[6.3, 15.5]	[5.7, 13.9]	[3.9, 9.0]	[6.2, 14.5]	[3.5, 9.6]	[3.9, 6.3]
Mobile payment app†	_	[0.5, 0.9]	[0.1, 0.3]	[0.1, 0.3]	[0.0, 0.2]	[1.8, 3.2]	[0.4, 0.7]	[0.4, 0.8]	_	[0.2, 0.6]	[0.0, 0.1]	[0.0, 0.1]	[0.0, 0.2]	[0.5, 3.2]	[0.1, 1.4]	[0.1, 0.6]
Account to accnt transfer	_	[0.6, 1.0]	[0.5, 1.1]	[0.8, 1.4]	[0.6, 1.0]	[0.6, 1.2]	[0.7, 1.3]	[0.7, 1]	_	[1.0, 7.5]	[2.2, 11.3]	[2.9, 10.9]	[1.6, 5.6]	[1.5, 9.4]	[1, 6.5]	[1.7, 3.3]
Income deduction	_	[0.4, 0.8]	[0.3, 0.8]	[0.3, 0.7]	[0.2, 0.7]	[0.3, 1.0]	[0.7, 1.1]	[1, 1.5]	_	[0.3, 1.6]	[0.4, 2.2]	[0.1, 2.0]	[0.3, 3.4]	[0.3, 4.0]	[0, 2.4]	[0.7, 2.1]
Other*	_	[1.4, 2.1]	[1.8, 3.1]	[1.4, 2.4]	[0.9, 1.5]	[0.9, 1.7]	[0.5, 1]	[0.6, 1]	_	_	_	_	_	_	[0.4, 1.3]	[0.5, 1.3]

[‡] Confidence intervals are not available for 2015 data.

[†] Formerly known as PayPal, now includes Zelle and Venmo among others. Estimates only represent payments made with money stored in the respective app.

^{*} The term "Other" includes the following payment methods: multiple payment methods for one payment, unreported payment methods, and other responses that could not be recategorized into one of the existing payment instrument categories.

Table 7

Average Transaction Value of Payments by Type of Payment Instrument

Average dollar value per transaction, October

	2015	2016	2017	2018	2019	2020	2021	2022
All payments	[61.4, 78.7]	[77.8, 92.8]	[74.4, 92.3]	[84.6, 100.2]	[95.3, 123.8]	[108.2, 144.7]	[124.5, 145.1]	[120, 139.3]
Paper instruments	[40.0, 68.7]	[56.1, 76.9]	[52.1, 71.0]	[56.6, 79.0]	[59.4, 102.6]	[95.3, 176.1]	[89.6, 120.5]	[86, 117.3]
Cash	[18.1, 26.5]	[19.4, 23.6]	[20.8, 26.0]	[18.5, 23.9]	[23.1, 30.2]	[28.2, 55.3]	[37.3, 52.5]	[29.7, 40.7]
Check	[139.5, 307.0]	[201.6, 296.1]	[189.1, 287.0]	[210.3, 321.7]	[242.0, 509.9]	[250.1, 533.2]	[281.8, 428.4]	[303.7, 448.6]
Money order	[70.5, 317.3]	[177.9, 563.9]	[52.0, 498.2]	[269.3, 623.2]	[75.9, 189.1]	[369.1, 860.7]	[188.1, 492.4]	[36.7, 1672.7]
Payment cards	[45.5, 56.3]	[45.3, 51.0]	[47.3, 56.9]	[49.5, 57.6]	[54.0, 66.1]	[56.1, 71.5]	[71.3, 86.4]	[66, 79.7]
Debit	[38.2, 52.3]	[40.7, 47.6]	[41.6, 52.4]	[47.6, 57.6]	[47.3, 65.5]	[45.7, 59.8]	[66, 88.8]	[55.7, 75.5]
Credit or charge	[53.5, 70.6]	[51.5, 62.0]	[52.0, 69.5]	[49.2, 61.5]	[58.0, 74.4]	[62.0, 91.4]	[72.8, 93.4]	[71.8, 91.8]
Prepaid/Gift/EBT	[18.8, 49.3]	[21.3, 37.2]	[14.7, 34.9]	[19.2, 76.2]	[19.9, 61.5]	[31.6, 61.3]	[17.3, 68.5]	[24.3, 54.2]
Electronic payments	[198.8, 318.6]	[247.6, 348.1]	[226.7, 326.0]	[259.9, 346.8]	[313.4, 519.6]	[288.5, 411.1]	[362.7, 468.3]	[388.1, 499.7]
Bank account number payment	[165.0, 292.0]	[236.6, 369.0]	[213.3, 371.4]	[217.8, 303.3]	[259.5, 579.2]	[248.2, 426.8]	[324.6, 468.5]	[353.1, 491]
Online banking bill payment	[189.9, 371.9]	[222.7, 364.1]	[206.4, 304.9]	[271.8, 426.9]	[309.3, 515.7]	[285.4, 444.6]	[359.1, 514.6]	[380.7, 560.8]
Other	[54.7, 125.4]	[120.8, 270.1]	[111.8, 315.4]	[135.9, 346.2]	[167.7, 372.2]	[131.9, 361.5]	[143.5, 398.4]	[148, 227.6]
Mobile payment app†	[44.8, 224.6]	[33.2, 75.8]	[12.6, 40.9]	[5.8, 70.8]	[18.0, 123.9]	[34.3, 152.7]	[47.2, 315.7]	[22.8, 120]
Account to accnt transfer	[111.9, 281.5]	[109.1, 805.9]	[210.8, 1,146.8]	[252.6, 900.6]	[268.7, 704.3]	[183.0, 1,399.1]	[130.7, 862.7]	[280.3, 480.9]
Income deduction	[57.9, 191.9]	[56.9, 213.7]	[92.1, 272.9]	[63.2, 335.0]	[105.0, 770.9]	[111.2, 729.3]	[1.4, 350.6]	[70.1, 210.6]
Other*	[1.1, 47.8]	[92.4, 248.0]	[33.0, 145.8]	[39.7, 126.9]	[25.9, 154.8]	[46.6, 130.6]	[77.9, 226.1]	[94.9, 198.1]

[†] Formerly known as PayPal, now includes Zelle and Venmo among others. Estimates only represent payments made with money stored in the respective app.

^{*} The term "Other" includes the following payment methods: multiple payment methods for one payment, unreported payment methods, and other responses that could not be recategorized into one of the existing payment instrument categories.

Table 8
Number and Dollar Value of Payments by Location

Average number and value per consumer. All payments. October 2022*

	Num	ber per consum	er	Doll	ar value per consu	ner	Average	amount per tra	nsaction
	Total	In-person	Remote	Total	In-person	Remote	Total	In-person	Remote
All payments	[37.7, 39.9]	[25.3, 27]	[12, 13.2]	[4625.6, 5432.7]	[1586.5, 1946.9]	[2907.9, 3612.9]	[120, 139.3]	[60.8, 74.1]	[234.2, 283.5]
Paper instruments	[7.9, 8.7]	[7, 7.8]	[0.8, 1]	[708.4, 979]	[474.7, 712.4]	[188.9, 311.4]	[86, 117.3]	[64.5, 95.8]	[219.7, 341.4]
Cash	[6.4, 7.2]	[6.2, 7]	[0.1, 0.2]	[197.1, 279.1]	[192.8, 267.3]	[0.9, 15.3]	[29.7, 40.7]	[29.8, 40.1]	[10.6, 80.4]
Check	[1.3, 1.7]	[0.7, 0.9]	[0.6, 0.8]	[438.9, 673.8]	[227.2, 428]	[169.7, 287.8]	[303.7, 448.6]	[294.5, 530.8]	[257.2, 410.7]
Money order	[0, 0.1]	[0, 0.1]	[0, 0.1]	[-4.4, 102.9]	[-15.7, 87.5]	[-1.4, 28.1]	[36.7, 1672.7]	-320.9, 2829.3]	[170.7, 749.6]
Payment cards	[23.4, 25.1]	[17.2, 18.6]	[5.9, 6.8]	[1591.4, 1942]	[883.9, 1070.8]	[641.3, 934.9]	[66, 79.7]	[49.8, 59.4]	[102.1, 146]
Debit	[10.7, 11.9]	[7.9, 8.9]	[2.6, 3.2]	[622.7, 861.9]	[347.8, 436.3]	[239.4, 460.1]	[55.7, 75.5]	[42.3, 51.2]	[83.7, 155.2]
Credit or charge	[11.5, 12.8]	[8.3, 9.4]	[3, 3.6]	[863.2, 1121.5]	[481.3, 646.4]	[330.9, 524.7]	[71.8, 91.8]	[55.1, 72.6]	[102.2, 157.9]
Prepaid/Gift/EBT	[0.7, 0.9]	[0.6, 0.8]	[0.1, 0.2]	[18.7, 45.2]	[14.9, 28]	[-0.9, 22.1]	[24.3, 54.2]	[23.8, 39.5]	[-0.8, 154.9]
Electronic payments	[4.5, 5.3]	[0.2, 0.4]	[4.2, 4.9]	[1840.8, 2484.3]	[36.4, 225.5]	[1730, 2331.4]	[388.1, 499.7]	[142, 664]	[391.2, 502.2]
Bank account number paymen	[2.4, 3]	[0.1, 0.3]	[2.2, 2.8]	[905.6, 1361.4]	[-2.9, 174.3]	[848, 1247.6]	[353.1, 491]	[20.8, 772.3]	[360.8, 487.7]
Online banking bill payment	[1.9, 2.4]	[0.1, 0.2]	[1.8, 2.3]	[804.3, 1253.9]	[19.2, 71.3]	[759.6, 1206.2]	[380.7, 560.8]	[228.2, 603.6]	[379.1, 567.7]
Other	[1.2, 1.5]	[0.4, 0.7]	[0.7, 0.9]	[197.6, 314.8]	[34.3, 95.3]	[141.3, 241.5]	[148, 227.6]	[61.6, 169.9]	[184.4, 291.6]
Mobile payment app†	[0.2, 0.3]	[0, 0.1]	[0.1, 0.2]	[5, 28.9]	[0.9, 10.7]	[0.2, 22]	[22.8, 120]	[12.9, 115.3]	[4.2, 147.5]
Account to accnt transfer	[0.3, 0.4]	[0, 0.1]	[0.2, 0.4]	[85.2, 165.8]	[5.6, 45.2]	[65, 135.2]	[280.3, 480.9]	[254.9, 865.7]	[248.6, 455.3]
Income deduction	[0.4, 0.6]	[0.2, 0.4]	[0.1, 0.3]	[33.1, 104.5]	[1.4, 45.4]	[17.2, 73.6]	[70.1, 210.6]	[3.4, 163.7]	[101.1, 330.8]
Other‡	[0.2, 0.4]	[0.1, 0.2]	[0.1, 0.2]	[25.1, 64.9]	[4.9, 15.4]	[15.6, 54]	[94.9, 198.1]	[40.5, 100.9]	[130, 296.5]
Percentage share									
All payments	_	_	_	_			_	_	_
Paper instruments	[20.3, 22.5]	[26.9, 29.7]	[6, 8.2]	[14.2, 19.3]	[28.4, 38.8]	[5.8, 9.6]	_	_	_
Cash	[16.5, 18.4]	[23.8, 26.5]	[1, 1.9]	[3.9, 5.6]	[10.8, 15.3]	[0, 0.5]	_	_	_
Check	[3.4, 4.3]	[2.5, 3.5]	[4.5, 6.4]	[8.8, 13.3]	[13.7, 23.4]	[5.2, 8.9]	_	_	_
Money order	[0.1, 0.2]	[0, 0.2]	[0, 0.4]	[-0.1, 2]	[-0.8, 4.9]	[0, 0.9]	_	_	_
Payment cards	[61.3, 63.8]	[66.9, 69.8]	[48.2, 52.7]	[31.8, 38.4]	[49.9, 60.7]	[20.1, 28.2]	_	_	_
Debit	[27.8, 30.6]	[30.4, 33.7]	[21.1, 25.4]	[12.4, 17.1]	[19.2, 25.1]	[7.5, 13.9]	_	_	_
Credit or charge	[29.9, 32.6]	[32.1, 35.3]	[24.1, 28.1]	[17.3, 22.2]	[27.6, 36.2]	[10.3, 15.9]	_	_	_
Prepaid/Gift/EBT	[1.8, 2.4]	[2.1, 3]	[0.7, 1.5]	[0.4, 0.9]	[0.8, 1.6]	[0, 0.7]	_	_	_
Electronic payments	[11.6, 13.5]	[0.9, 1.6]	[33.8, 38.4]	[38.9, 47.1]	[2.4, 12.4]	[57.7, 66.9]	_	_	_
Bank account number paymen	[6.2, 7.7]	[0.6, 1.1]	[17.6, 21.6]	[18.8, 26.3]	[0.1, 9.6]	[27.2, 37.1]	_	_	_
Online banking bill payment	[5, 6.3]	[0.2, 0.6]	[14.7, 18.2]	[16.7, 24.2]	[1.1, 4]	[24.8, 35.5]	_	_	_
Other	[3.1, 4]	[1.7, 2.6]	[5.4, 7.3]	[3.9, 6.3]	[2, 5.4]	[4.3, 7.4]	_	_	_
Mobile payment app†	[0.4, 0.8]	[0.2, 0.5]	[0.7, 1.6]	[0.1, 0.6]	[0, 0.6]	[0, 0.7]	_	_	_
Account to accnt transfer	[0.7, 1]	[0.1, 0.3]	[1.7, 2.8]	[1.7, 3.3]	[0.3, 2.6]	[2, 4.2]	_	_	_
Income deduction	[1, 1.5]	[0.7, 1.4]	[1.1, 2.2]	[0.7, 2.1]	[0.1, 2.6]	[0.5, 2.3]	_	_	_
Other‡	[0.6, 1]	[0.3, 0.8]	[0.8, 1.8]	[0.5, 1.3]	[0.3, 0.9]	[0.5, 1.7]	_	_	_

^{*} The values in the "In-person" and "Remote" columns may not always add up to the value in the "Total" column due to missing values in the "location" variable.

[†] Formerly known as PayPal, now includes Zelle and Venmo among others. Estimates only represent payments made with money stored in the respective app.

[‡] The term "Other" includes the following payment methods: multiple payment methods for one payment, unreported payment methods, and other responses that could not be recategorized into one of the existing payment instrument categories.

Table 9a Purchases by Type of Payment Instrument

Average number and value per consumer; average value per transaction, October 2022*, †

	Number (#)	Valu	ue (\$)
	per co	onsumer	per transaction
All purchases	[29.9, 31.7]	[1789.6, 2190.8]	[58.4, 70.9]
Paper instruments	[6.6, 7.4]	[288, 462.5]	[41.2, 65.6]
Cash	[6, 6.8]	[141.2, 189.3]	[22.3, 29.1]
Check	[0.5, 0.7]	[112.4, 245.1]	[189.9, 411.1]
Money order	[0, 0]	[-20, 82.6]	[-235.9, 6643]
Payment cards	[21, 22.6]	[1133.3, 1313.2]	[52.3, 59.7]
Debit	[9.3, 10.5]	[409, 484.7]	[42.1, 48]
Credit or charge	[10.5, 11.7]	[669.4, 834]	[60.9, 74.3]
Prepaid/Gift/EBT	[0.7, 0.9]	[17.8, 31.6]	[24.1, 38.2]
Electronic payments	[0.8, 1.1]	[140.9, 442.4]	[152.4, 439.3]
Bank account number payment	[0.6, 0.9]	[89.2, 285.6]	[123.4, 357.2]
Online banking bill payment	[0.1, 0.3]	[-10.2, 218.7]	[-4.9, 1016.4]
Other	[0.8, 1.1]	[66.8, 133.3]	[72.4, 140]
Mobile payment app††	[0.1, 0.3]	[2.4, 24.5]	[13.4, 113]
Account to accnt transfer	[0.1, 0.2]	[15.4, 51.7]	[126.4, 350.1]
Income deduction	[0.3, 0.5]	[12.8, 55.8]	[31.8, 135.9]
Other‡	[0.1, 0.2]	[5, 32.5]	[37.4, 171.3]

 $[\]ensuremath{^{*}}$ The term "purchases" includes person-to-person transactions and asset transfers.

[†] The numbers in Tables 3 and 4 do not add up exactly to the numbers in Table 1 due to a small number of missing values of the variable that classifies purchases and bills.

[‡] The term "Other" includes the following payment methods: multiple payment methods for one payment, unreported payment methods, and other responses that could not be recategorized into one of the existing payment instrument categories.

^{††} Formerly known as PayPal, now includes Zelle and Venmo. Estimates only represent payments made with money stored in the respective app.

Table 9b Purchases by Type of Payment Instrument

Percentage share of number and value per consumer, October 2022*, †

	Number (#)	Val	ue (\$)
	per co	per transaction	
All purchases	_	_	_
Paper instruments	[21.6, 24]	[14.9, 22.8]	_
Cash	[19.7, 22]	[6.9, 9.7]	_
Check	[1.6, 2.3]	[5.8, 12.1]	_
Money order	[0, 0.1]	[-1, 4.1]	_
Payment cards	[69.6, 72.2]	[55.7, 67.2]	_
Debit	[30.7, 33.8]	[19.8, 25.1]	_
Credit or charge	[34.6, 37.7]	[33.5, 42]	_
Prepaid/Gift/EBT	[2.2, 3]	[0.9, 1.6]	_
Electronic payments	[2.7, 3.7]	[8.1, 21.2]	_
Bank account number payment	[2.1, 3]	[4.9, 13.9]	_
Online banking bill payment	[0.5, 0.9]	[-0.2, 10.7]	_
Other	[2.6, 3.5]	[3.4, 6.7]	_
Mobile payment app††	[0.5, 0.9]	[0.1, 1.2]	_
Account to accnt transfer	[0.3, 0.6]	[0.8, 2.6]	_
Income deduction	[1, 1.7]	[0.6, 2.8]	_
Other‡	[0.4, 0.8]	[0.3, 1.6]	_

 $[\]ensuremath{^{*}}$ The term "purchases" includes person-to-person transactions and asset transfers.

[†] The numbers in Tables 3 and 4 do not add up exactly to the numbers in Table 1 due to a small number of missing values of the variable that classifies purchases and bills.

[‡] The term "Other" includes the following payment methods: multiple payment methods for one payment, unreported payment methods, and other responses that could not be recategorized into one of the existing payment instrument categories.

^{††} Formerly known as PayPal, now includes Zelle and Venmo. Estimates only represent payments made with money stored in the respective app.

Table 10
Number and Dollar Value of Purchases by Location

Average number and value per consumer. Non-bill, day-to-day purchases only. October 2022*

	Num	ber per consum	ner	Dollar	r value per consum	er	Average	e amount per trans	saction
	Total	In-person	Remote	Total	In-person	Remote	Total	In-person	Remote
All payments	[29.9, 31.7]	[24.1, 25.8]	[5.4, 6.2]	[1789.6, 2190.8]	[1173.8, 1447.8]	[532.3, 826.5]	[58.4, 70.9]	[47.2, 57.8]	[92.4, 140.7]
Paper instruments	[6.6, 7.4]	[6.4, 7.1]	[0.2, 0.3]	[288, 462.5]	[250.6, 416.6]	[14.8, 68.6]	[41.2, 65.6]	[37.3, 61.5]	[58.3, 245.6]
Cash	[6, 6.8]	[5.9, 6.7]	[0.1, 0.2]	[141.2, 189.3]	[135.3, 181.4]	[-0.2, 13.9]	[22.3, 29.1]	[21.9, 28.6]	[4.9, 86.7]
Check	[0.5, 0.7]	[0.4, 0.6]	[0.1, 0.2]	[112.4, 245.1]	[82.9, 205]	[8.8, 60.8]	[189.9, 411.1]	[176.3, 435.5]	[79.5, 480.7]
Money order	[0, 0]	[0, 0]	[0, 0]	[-20, 82.6]	[-20, 82.6]	[0, 0]	[-235.9, 6643]	[-245.3, 6721.4]	[1.5, 92.7]
Payment cards	[21, 22.6]	[16.8, 18.2]	[4, 4.6]	[1133.3, 1313.2]	[817.6, 948.7]	[279.2, 401]	[52.3, 59.7]	[47.1, 53.7]	[65.9, 92.4]
Debit	[9.3, 10.5]	[7.7, 8.7]	[1.5, 2]	[409, 484.7]	[315.3, 378]	[80.3, 120]	[42.1, 48]	[39.5, 45.4]	[47.5, 66.6]
Credit or charge	[10.5, 11.7]	[8.2, 9.2]	[2.2, 2.7]	[669.4, 834]	[458, 573.2]	[178.5, 293.7]	[60.9, 74.3]	[53.4, 65.2]	[75.2, 119.8]
Prepaid/Gift/EBT	[0.7, 0.9]	[0.5, 0.8]	[0.1, 0.2]	[17.8, 31.6]	[14.4, 27.3]	[1.5, 6.2]	[24.1, 38.2]	[23.2, 38.8]	[16, 47.5]
Electronic payments	[0.8, 1.1]	[0.1, 0.2]	[0.7, 1]	[140.9, 442.4]	[-24.3, 147.7]	[106.1, 353.9]	[152.4, 439.3]	[-109.8, 854.2]	[138.6, 422.1]
Bank account number paymen	[0.6, 0.9]	[0.1, 0.2]	[0.5, 0.7]	[89.2, 285.6]	[-26.7, 145.1]	[80.5, 175.9]	[123.4, 357.2]	[-130.7, 882]	[140.2, 271.8]
Online banking bill payment	[0.1, 0.3]	[0, 0]	[0.1, 0.3]	[-10.2, 218.7]	[-1.2, 6.2]	[-12.6, 216.2]	[-4.9, 1016.4]	[27.8, 582.6]	[-17, 1044.9]
Other	[0.8, 1.1]	[0.4, 0.6]	[0.3, 0.5]	[66.8, 133.3]	[15.7, 49.1]	[39, 96.3]	[72.4, 140]	[31.7, 96.7]	[94.1, 215.2]
Mobile payment app†	[0.1, 0.3]	[0, 0.1]	[0.1, 0.2]	[2.4, 24.5]	[1.1, 4.2]	[-0.1, 21.7]	[13.4, 113]	[19.2, 41.6]	[2.8, 168.8]
Account to accnt transfer	[0.1, 0.2]	[0, 0]	[0.1, 0.2]	[15.4, 51.7]	[-1.3, 18.3]	[9.8, 40.3]	[126.4, 350.1]	[71.8, 583.2]	[96.9, 339.2]
Income deduction	[0.3, 0.5]	[0.2, 0.3]	[0.1, 0.2]	[12.8, 55.8]	[0.9, 26.7]	[3.3, 37.7]	[31.8, 135.9]	[2.7, 102.3]	[29.9, 250.1]
Other‡	[0.1, 0.2]	[0.1, 0.2]	[0, 0.1]	[5, 32.5]	[3.8, 11.1]	[-2, 24.5]	[37.4, 171.3]	[35.7, 79.6]	[20.3, 431.3]
Percentage share									
All payments	_	_	_	_			_	_	_
Paper instruments	[21.6, 24]	[25.7, 28.5]	[3.5, 5.9]	[14.9, 22.8]	[20.3, 30.6]	[2.2, 10.1]	_	_	
Cash	[19.7, 22]	[23.8, 26.5]	[1.7, 3.5]	[6.9, 9.7]	[10.1, 14.1]	[0, 2.1]	_	_	_
Check	[1.6, 2.3]	[1.5, 2.3]	[1.4, 2.9]	[5.8, 12.1]	[6.7, 15.3]	[1.3, 8.9]	_	_	
Money order	[0, 0.1]	[0, 0.1]	[0, 0]	[-1, 4.1]	[-1.4, 6.2]	[0, 0]	_	_	_
Payment cards	[69.6, 72.2]	[68.8, 71.7]	[71.1, 76.3]	[55.7, 67.2]	[61, 73.8]	[39.7, 60.4]	_	_	_
Debit	[30.7, 33.8]	[31, 34.4]	[27.1, 33.1]	[19.8, 25.1]	[23.2, 29.7]	[10.7, 18.8]	_	_	
Credit or charge	[34.6, 37.7]	[33.2, 36.5]	[38.4, 44.7]	[33.5, 42]	[34.7, 43.9]	[26.3, 43.2]	_	_	
Prepaid/Gift/EBT	[2.2, 3]	[2.2, 3.2]	[1.3, 2.8]	[0.9, 1.6]	[1.1, 2.1]	[0.2, 0.9]	_	_	
Electronic payments	[2.7, 3.7]	[0.4, 0.9]	[11.9, 16.3]	[8.1, 21.2]	[-1.6, 11]	[21.4, 46.3]	_	_	
Bank account number paymen	[2.1, 3]	[0.4, 0.9]	[8.7, 12.7]	[4.9, 13.9]	[-1.8, 10.8]	[12.3, 25.5]	_	_	_
Online banking bill payment	[0.5, 0.9]	[0, 0.1]	[2.3, 4.5]	[-0.2, 10.7]	[-0.1, 0.5]	[0.5, 29.4]	_	_	_
Other	[2.6, 3.5]	[1.6, 2.5]	[6, 9]	[3.4, 6.7]	[1.2, 3.7]	[5.7, 14.2]	_	_	_
Mobile payment app†	[0.5, 0.9]	[0.2, 0.5]	[1.3, 3.1]	[0.1, 1.2]	[0.1, 0.3]	[0, 3.2]	_	_	_
Account to accnt transfer	[0.3, 0.6]	[0, 0.2]	[1.3, 2.7]	[0.8, 2.6]	[-0.1, 1.4]	[1.4, 6]	_	_	_
Income deduction	[1, 1.7]	[0.7, 1.4]	[1.6, 3.4]	[0.6, 2.8]	[0.1, 2]	[0.5, 5.6]	_	_	_
Other‡	[0.4, 0.8]	[0.3, 0.7]	[0.3, 1.4]	[0.3, 1.6]	[0.3, 0.9]	[-0.3, 3.6]	_	_	_

^{*} The values in the "In-person" and "Remote" columns may not always add up to the value in the "Total" column due to missing values in the "location" variable.

[†] Formerly known as PayPal, now includes Zelle and Venmo among others. Estimates only represent payments made with money stored in the respective app.

[‡] The term "Other" includes the following payment methods: multiple payment methods for one payment, unreported payment methods, and other responses that could not be recategorized into one of the existing payment instrument categories.

Table 11
Bill Payments by Type of Payment Instrument

Average number and value per consumer; average value per transaction, October 2022

	Number (#)	Value	e (\$)
_	per cor	sumer	per transaction
All bill payments	[7.5, 8.5]	[2705.1, 3372.8]	[344, 414.9]
Paper instruments	[1.1, 1.4]	[366.9, 569.9]	[300.3, 436.9]
Cash	[0.2, 0.4]	[43.6, 102.2]	[158.5, 271.1]
Check	[0.7, 1]	[281.8, 473.3]	[333, 521.8]
Money order	[0, 0.1]	[2.1, 33.8]	[142.9, 606.3]
Payment cards	[2.2, 2.7]	[394.2, 692.7]	[166.5, 281]
Debit	[1.2, 1.6]	[183.3, 407.7]	[137.7, 286.2]
Credit or charge	[0.9, 1.2]	[143.3, 338]	[146.8, 328.6]
Prepaid/Gift/EBT	[0, 0]	[-4, 18.6]	[-22.9, 670.1]
Electronic payments	[3.5, 4.2]	[1598, 2143.7]	[423.9, 539.1]
Bank account number payment	[1.7, 2.2]	[755.6, 1136.6]	[419.4, 573.3]
Online banking bill payment	[1.7, 2.2]	[731.3, 1118.3]	[383.3, 551.1]
Other	[0.3, 0.5]	[109, 203.4]	[274.6, 464.8]
Mobile payment app†	[0, 0]	[-0.9, 7.9]	[-44.5, 329]
Account to accnt transfer	[0.1, 0.2]	[56, 128]	[336.5, 636.7
Income deduction	[0, 0.1]	[7, 62.1]	[114.8, 730.2
Other*	[0.1, 0.2]	[13.8, 38.6]	[145.8, 266]
Percentage share All bill payments	_		
Paper instruments	[13.9, 17.8]	[12.2, 18.7]	_
Cash	[3.1, 5.4]	[1.4, 3.4]	_
Check	[9.4, 12.6]	[9.4, 15.5]	_
Money order	[0.2, 1]	[0.1, 1.1]	_
Payment cards	[27.8, 32.9]	[13.5, 22.3]	_
Debit	[15.1, 19.7]	[6.2, 13.2]	_
Credit or charge	[11, 14.3]	[4.9, 11]	_
Prepaid/Gift/EBT	[0.1, 0.5]	[-0.1, 0.6]	_
Electronic payments	[45.7, 51.4]	[56.5, 66.7]	_
Bank account number payment	[21.2, 26.4]	[26, 36.3]	_
Online banking bill payment	[22.2, 27.3]	[25.3, 35.6]	_
Other	[4.2, 6.4]	[3.6, 6.7]	_
Mobile payment app†	[0.1, 0.6]	[0, 0.3]	_
Account to accnt transfer	[1.7, 3.1]	[1.8, 4.2]	_
Income deduction	[0.5, 1.5]	[0.2, 2]	_
Other*	[1, 2.2]	[0.4, 1.3]	_

[†] Formerly known as PayPal, now includes Zelle and Venmo. Estimates only represent payments made with money stored in the respective app.

^{*} The term "Other" includes the following payment methods: multiple payment methods for one payment, unreported payment methods, and other responses that could not be recategorized into one of the existing payment instrument categories.

Table 12
Number and Dollar Value of Bill Payments by Location

Average number and value per consumer. Bills only. October 2022*

	Num	ber per consum	er	Dolla	r value per consui	ner	Average amount per transaction			
	Total	In-person	Remote	Total	In-person	Remote	Total	In-person	Remote	
All payments	[7.5, 8.5]	[1.1, 1.4]	[6.3, 7.2]	[2705.1, 3372.8]	[338.8, 572.9]	[2268.6, 2893.4]	[344, 414.9]	[286.5, 453.8]	[342.3, 420.6]	
Paper instruments	[1.1, 1.4]	[0.5, 0.8]	[0.5, 0.7]	[366.9, 569.9]	[175.1, 344.8]	[153.7, 263.2]	[300.3, 436.9]	[286.6, 508.9]	[260.9, 414.6]	
Cash	[0.2, 0.4]	[0.2, 0.4]	[0, 0.1]	[43.6, 102.2]	[42.4, 101]	[0, 2.5]	[158.5, 271.1]	[170.8, 289.1]	[12.9, 74.6]	
Check	[0.7, 1]	[0.2, 0.4]	[0.5, 0.7]	[281.8, 473.3]	[104.4, 262.8]	[141.2, 246.6]	[333, 521.8]	[359.7, 778.5]	[263.8, 427.9]	
Money order	[0, 0.1]	[0, 0]	[0, 0.1]	[2.1, 33.8]	[-1.1, 10.3]	[-1.5, 28.1]	[142.9, 606.3]	[-48.7, 532.7]	[171.3, 752]	
Payment cards	[2.2, 2.7]	[0.3, 0.5]	[1.8, 2.3]	[394.2, 692.7]	[28.4, 160]	[314.6, 581.5]	[166.5, 281]	[88.6, 429.9]	[157.5, 278.2]	
Debit	[1.2, 1.6]	[0.1, 0.3]	[1, 1.4]	[183.3, 407.7]	[16, 74.8]	[141.4, 357.9]	[137.7, 286.2]	[91, 321.3]	[127.2, 298.5]	
Credit or charge	[0.9, 1.2]	[0.1, 0.2]	[0.7, 1]	[143.3, 338]	[-10.6, 107.1]	[114.1, 269.3]	[146.8, 328.6]	[-59.6, 765.6]	[137.4, 304.3]	
Prepaid/Gift/EBT	[0, 0]	[0, 0]	[0, 0]	[-4, 18.6]	[-0.6, 1.8]	[-4.5, 18]	[-22.9, 670.1]	[72, 112]	[18.9, 819.4]	
Electronic payments	[3.5, 4.2]	[0.1, 0.2]	[3.4, 4.1]	[1598, 2143.7]	[30, 108.7]	[1530.8, 2070.6]	[423.9, 539.1]	[250.5, 619.5]	[423.9, 542.8]	
Bank account number paymen	[1.7, 2.2]	[0, 0.1]	[1.6, 2.1]	[755.6, 1136.6]	[4.9, 48.1]	[730.3, 1108.8]	[419.4, 573.3]	[180.6, 724.7]	[419, 576.5]	
Online banking bill payment	[1.7, 2.2]	[0, 0.2]	[1.6, 2.1]	[731.3, 1118.3]	[17, 68.6]	[689.4, 1072.9]	[383.3, 551.1]	[221.6, 627.8]	[381.4, 556.9]	
Other	[0.3, 0.5]	[0, 0.1]	[0.3, 0.5]	[109, 203.4]	[6.9, 57.9]	[84.1, 163.5]	[274.6, 464.8]	[152.3, 1018.3]	[248.8, 425.6]	
Mobile payment app†	[0, 0]	[0, 0]	[0, 0]	[-0.9, 7.9]	[-1.2, 7.6]	[0, 0.6]	[-44.5, 329]	[487.6, 1110.1]	[1.7, 27]	
Account to accnt transfer	[0.1, 0.2]	[0, 0]	[0.1, 0.2]	[56, 128]	[-0.3, 34.2]	[43.5, 106.7]	[336.5, 636.7]	[301.8, 1442.4]	[294.2, 590.8]	
Income deduction	[0, 0.1]	[0, 0]	[0, 0.1]	[7, 62.1]	[-8.2, 27.4]	[3.9, 45.9]	[114.8, 730.2]	[-535.6, 1610.7]	[125.3, 655.1]	
Other‡	[0.1, 0.2]	[0, 0]	[0.1, 0.2]	[13.8, 38.6]	[-1.1, 6.5]	[11.7, 35.3]	[145.8, 266]	[-3.2, 385.4]	[144.7, 270.7]	
Percentage share										
All payments	_	_	_	_			_	_	_	
Paper instruments	[13.9, 17.8]	[46.5, 59.7]	[7.5, 10.8]	[12.2, 18.7]	[44.1, 69.9]	[5.9, 10.2]	_	_	_	
Cash	[3.1, 5.4]	[19.3, 31.4]	[0.1, 0.7]	[1.4, 3.4]	[9.1, 22.4]	[0, 0.1]	_	_	_	
Check	[9.4, 12.6]	[20.8, 31.6]	[6.7, 9.8]	[9.4, 15.5]	[27.4, 53.1]	[5.4, 9.6]	_	_	_	
Money order	[0.2, 1]	[0.1, 3]	[0.1, 0.8]	[0.1, 1.1]	[-0.3, 2.3]	[-0.1, 1.1]	_	_	_	
Payment cards	[27.8, 32.9]	[23.5, 35.5]	[27.6, 33.2]	[13.5, 22.3]	[8.4, 32.9]	[12.7, 22]	_	_	_	
Debit	[15.1, 19.7]	[12.7, 23]	[14.9, 19.8]	[6.2, 13.2]	[3.6, 16.3]	[5.7, 13.6]	_	_	_	
Credit or charge	[11, 14.3]	[7, 15.1]	[11, 14.7]	[4.9, 11]	[-1.2, 22.4]	[4.5, 10.3]	_	_	_	
Prepaid/Gift/EBT	[0.1, 0.5]	[-0.4, 1.5]	[0, 0.4]	[-0.1, 0.6]	[-0.1, 0.4]	[-0.2, 0.7]	_			
Electronic payments	[45.7, 51.4]	[7.9, 17.9]	[52, 58.1]	[56.5, 66.7]	[7, 23.4]	[64.6, 74.9]	_	_	_	
Bank account number paymen	[21.2, 26.4]	[2.1, 7.4]	[24.4, 30.2]	[26, 36.3]	[1.2, 10.4]	[29.8, 41.5]	_	_	_	
Online banking bill payment	[22.2, 27.3]	[3.9, 12.5]	[24.9, 30.6]	[25.3, 35.6]	[3.9, 14.9]	[28.3, 39.9]	_	_	_	
Other	[4.2, 6.4]	[2, 7]	[4.2, 6.6]	[3.6, 6.7]	[1.6, 12.6]	[3.3, 6.3]	_	_		
Mobile payment app†	[0.1, 0.6]	[-0.1, 0.7]	[0, 0.6]	[0, 0.3]	[-0.3, 1.7]	[0, 0]	_	_		
Account to accnt transfer	[1.7, 3.1]	[0.2, 3]	[1.7, 3.3]	[1.8, 4.2]	[-0.1, 7.5]	[1.7, 4.1]	_	_	_	
Income deduction	[0.5, 1.5]	[-0.1, 3]	[0.4, 1.5]	[0.2, 2]	[-1.7, 6]	[0.2, 1.8]	_	_	_	
Other:	[1, 2.2]	[-0.1, 2.4]	[1, 2.4]	[0.4, 1.3]	[-0.3, 1.4]	[0.4, 1.4]	_	_		

^{*} The values in the "In-person" and "Remote" columns may not always add up to the value in the "Total" column due to missing values in the "location" variable.

[†] Formerly known as PayPal, now includes Zelle and Venmo among others. Estimates only represent payments made with money stored in the respective app.

[‡] The term "Other" includes the following payment methods: multiple payment methods for one payment, unreported payment methods, and other responses that could not be recategorized into one of the existing payment instrument categories.

Table 13
Number and Dollar Value of Payments by Merchant Type

Average number and value per consumer, October 2022

	Number per consumer	Dollar value per consumer
All payments*	[37.8, 40]	[4632.7, 5440.2]
Grocery stores, convenience stores, pharmacies	[6.9, 7.6]	[321.4, 376.1]
Gas stations	[3.3, 3.9]	[119.3, 146.8]
Sit-down restaurants and bars	[2.5, 3]	[111.4, 143.6]
Fast food, coffee shops, cafeterias, food trucks	[5.1, 5.8]	[82.7, 114.3]
Stores, including online shopping	[5.6, 6.3]	[433.9, 590.3]
Services ¹	[0.9, 1.1]	[75.4, 191.9]
Arts, entertainment, recreation	[0.8, 1]	[41, 84.2]
Utilities ²	[1.2, 1.6]	[148.7, 216]
Communications ³	[1.4, 1.8]	[132.3, 180.8]
Rent	[0.4, 0.5]	[260.8, 507.9]
Financial ⁴	[3, 3.7]	[1717.1, 2317.6]
Medical ⁵	[0.7, 0.9]	[59.8, 184.7]
Education ⁶	[0.3, 0.5]	[48.1, 126.6]
Charitable or religious donations	[0.6, 0.8]	[48.4, 97.9]
A person ⁷	[1.4, 1.8]	[141.2, 336.1]
Other, or unspecified by respondent	[1.5, 1.9]	[258.7, 457.8]
Percentage share		
All payments	_	_
Grocery stores, convenience stores, pharmacies	[17.8, 19.5]	[6.2, 7.7]
Gas stations	[8.6, 9.9]	[2.3, 3]
Sit-down restaurants and bars	[6.5, 7.7]	[2.2, 2.9]
Fast food, coffee shops, cafeterias, food trucks	[13.3, 14.9]	[1.6, 2.3]
Stores, including online shopping	[14.4, 16.1]	[8.6, 11.7]
Services ¹	[2.2, 2.9]	[1.5, 3.8]
Arts, entertainment, recreation	[2, 2.7]	[0.8, 1.7]
Utilities ²	[3.2, 4.1]	[2.9, 4.3]
Communications ³	[3.7, 4.5]	[2.6, 3.6]
Rent	[0.9, 1.4]	[5.3, 9.9]
Financial ⁴	[7.9, 9.4]	[36.2, 43.9]
Medical ⁵	[1.7, 2.3]	[1.2, 3.7]
Education ⁶	[0.8, 1.4]	[1, 2.5]
Charitable or religious donations	[1.5, 2]	[1, 2]
A person ⁷	[3.6, 4.5]	[2.9, 6.6]
Other, or unspecified by respondent	[3.9, 4.9]	[5.2, 9]

^{*} Total numbers are different than the sum of the merchant types due to missing merchant types for a small number of payments

¹ Hair dressers, auto repair, parking lots, laundry or dry cleaning, etc.

² Electricity, natural gas, water, sewer, trash, heating oil, etc.

³ Telephone, internet, cable or satellite tv, streaming services, movie theaters, etc.

⁴ Mortgages, credit card bills, banks, insurance, stock brokers, IRA, mutual funds, credit unions, remittances, etc.

⁵ Hospital, doctor, dentist, nursing homes, etc.

⁶ Schools, colleges, childcare centers, etc.

⁷ Gift or repayment to a family member, friend, or co-worker; payment to somebody who did a small job for you, etc.

Table 14
Cash Holdings—On Person
Dollar value per consumer, October

	2015	2016	2017	2018	2019	2020	2021	2022
All bills - Average	[43.8, 58.1]	[52.5, 61.9]	[53.0, 64.8]	[51.1, 63.9]	[53.0, 67.3]	[67.0, 85.6]	[65.2, 71.8]	[69.6, 76.2]
All bills - Median	_	_	_	_	_	_	[20, 23]	[21, 24]
Conditional - Average*	[58.3, 97.7]	[70.8, 83.2]	[71.3, 86.6]	[71.8, 93.1]	[75.1, 94.4]	[94.3, 118.6]	[92, 101]	[97.9, 106.8]
Conditional - Median*	_	_	_	_	_		[44, 48]	[50, 53]
\$1	[2.3, 2.8]	[2.5, 2.8]	[2.4, 2.8]	[2.2, 2.6]	[2.2, 2.5]	[2.2, 3.0]	[2.4, 2.6]	[2.4, 2.7]
\$2	[0.0, 0.1]	[0.0, 0.1]	[0.0, 0.1]	[0.0, 0.1]	[0.0, 0.1]	[0.0, 0.1]	[0.1, 0.2]	[0.1, 0.1]
\$5	[2.9, 3.8]	[3.7, 4.3]	[3.6, 4.4]	[3.7, 4.6]	[3.5, 4.2]	[3.3, 4.3]	[3.6, 3.9]	[3.5, 3.8]
\$10	[3.8, 5.3]	[4.8, 5.9]	[4.9, 6.1]	[4.7, 5.8]	[5.3, 6.9]	[4.3, 5.6]	[4.6, 5.1]	[4.8, 5.3]
\$20	[23.1, 31.3]	[25.7, 30.5]	[25.7, 32.7]	[24.0, 31.3]	[25.7, 31.4]	[32.4, 41.4]	[28.8, 31.4]	[31.2, 34.1]
\$50	[1.6, 4.0]	[3.1, 8.1]	[3.4, 5.8]	[3.0, 4.9]	[3.3, 5.8]	[5.1, 9.3]	[6.2, 7.7]	[5.4, 6.5]
\$100	[5.9, 14.8]	[9.2, 13.9]	[9.4, 16.6]	[9.7, 18.4]	[9.4, 20.1]	[15.2, 26.9]	[17.7, 22.7]	[20.6, 25.3]
Percentage shares by denomination								

g								
All bills	_	_	_	_	_	_	_	_
\$1	[4.3, 5.8]	[4.2, 5.0]	[4.0, 4.8]	[3.7, 4.6]	[3.4, 4.4]	[2.8, 4.1]	[3.4, 3.8]	[3.2, 3.7]
\$2	[0.0, 0.2]	[0.1, 0.1]	[0.0, 0.1]	[0.0, 0.2]	[0.0, 0.2]	[0.0, 0.1]	[0.1, 0.3]	[0.1, 0.2]
\$5	[5.5, 7.5]	[6.3, 7.6]	[5.9, 7.6]	[6.3, 8.1]	[5.6, 7.2]	[4.2, 5.7]	[5.2, 5.8]	[4.7, 5.3]
\$10	[7.3, 10.7]	[8.3, 10.3]	[8.2, 10.4]	[7.9, 10.4]	[8.7, 11.6]	[5.4, 7.5]	[6.7, 7.5]	[6.6, 7.4]
\$20	[47.4, 59.4]	[45.5, 52.7]	[45.4, 53.8]	[43.3, 52.8]	[42.8, 52.2]	[43.8, 52.9]	[42.1, 45.8]	[43.1, 46.5]

[9.1, 11.1]

[27, 32]

[7.4, 8.8]

[29.4, 33.7]

\$100....... [13.5, 27.3] [16.8, 23.5] [17.3, 26.9] [18.7, 30.3] [18.0, 31.0] [22.3, 32.9]

^{*} This term is conditional on the consumer having some cash on person.

Table 15
Cash Holdings—Cash Stored Elsewhere
Average dollar value per consumer, October

	2015	2016	2017	2018	2019	2020	2021	2022
All bills - Average*	[79.7, 201.9]	[138.3, 207.3]	[136.2, 261.1]	[89.2, 235.6]	[148.0, 380.2]	[233.4, 383.3]	[303.5, 511.8]	[316.6, 519.1]
All bills - Median	_	_	_	_	_	_	[0, 4]	[0, 4]
Conditional - Average †	[246.09, 648.8]	[533.7, 781.1]	[318.6, 766.3]	[264.7,954.1]	[558.9, 1350.0]	[696.9, 1,116.1]	[903.6, 1513.4]	[898.6, 1464]
Conditional - $Median^{\dagger}$	_	_	_	_	_	_	[200, 260]	[215, 298]
\$1	[-0.7, 4.6]	[0.2, 7.2]	[1.2, 5.4]	[0.8, 3.6]	[1.3, 5.0]	[0.0, 11.6]	[2.6, 6.8]	[1.7, 4.4]
\$2	[0.0, 0.3]	[-0.4, 3.3]	[0.1, 1.2]	[0.1, 1.1]	[0.1, 0.4]	[0.2, 0.8]	[0.4, 1.1]	[0.4, 0.7]
\$5	[0.2, 8.0]	[1.8, 5.5]	[1.9, 3.5]	[1.5, 2.9]	[1.7, 2.6]	[2.2, 4.4]	[2.7, 4.2]	[2.9, 4]
\$10	[0.3, 9.1]	[2.9, 6.3]	[3.4, 7.8]	[1.9, 3.3]	[2.8, 5.0]	[3.1, 5.6]	[3.8, 5.8]	[4.8, 7]
\$20	[20.4, 63.3]	[22.6, 34.0]	[24.9, 40.6]	[16.5, 25.9]	[21.2, 32.1]	[43.8, 86.0]	[45, 62.9]	[45.1, 110.3]
\$50	[3.0, 19.7]	[12.1, 24.0]	[7.6, 17.4]	[5.4, 10.0]	[11.1, 24.1]	[13.2, 30.7]	[22.6, 57.8]	[20.7, 60.7]
\$100	[28.0, 125.6]	[83.8, 142.3]	[81.2, 201.1]	[53.3, 198.4]	[97.1, 323.6]	[144.4, 270.7]	[209.2, 390.4]	[222.3, 350.6]
Percentage shares by denomination								
All bills	_	_	_	_	_	_	_	_
\$1	[-0.5, 3.2]	[0.2, 4.0]	[0.5, 2.8]	[0.3, 2.4]	[0.3, 2.1]	[0.0, 3.8]	[0.6, 1.7]	[0.4, 1.1]
\$2	[0.0, 0.2]	[-0.2, 1.9]	[0.0, 0.6]	[0.0, 0.7]	[0.0, 0.2]	[0.1, 0.3]	[0.1, 0.3]	[0.1, 0.2]
\$5	[0.2, 5.6]	[1.1, 3.1]	[0.8, 1.9]	[0.6, 2.1]	[0.4, 1.2]	[0.7, 1.5]	[0.6, 1.1]	[0.6, 1.1]
\$10	[0.0, 6.6]	[1.7, 3.7]	[1.5, 4.2]	[0.8, 2.4]	[0.7, 2.2]	[1.0, 1.9]	[0.8, 1.6]	[1, 1.8]
\$20	[16.8, 42.7]	[13.0, 19.8]	[10.7, 22.2]	[6.8, 19.3]	[5.7, 14.5]	[15.0, 27.1]	[10.3, 16.1]	[13, 24.2]
\$50	[2.2, 13.9]	[7.2, 13.6]	[3.6, 9.0]	[2.4, 7.2]	[3.5, 9.9]	[4.5, 9.8]	[6.4, 13.3]	[6.8, 12.7]
\$100	[37.7, 71.4]	[58.3, 72.5]	[61.7, 80.4]	[67.0, 88.0]	[70.9, 88.4]	[59.8, 74.8]	[68, 79.1]	[62.9, 74.2]

^{*} This 2021 estimate differs from the estimate published in Cubides & O'Brien 2022 due to differences in both data cleaning and data sample. In this paper, the authors made the choice to remove from the calculations one observation with a value of over \$30M in stored cash. In their paper, Cubides & O'Brien removed all values in the top 0.1 percentile. Additionally, the Cubides & O'Brien paper uses the full sample of the 2021 DCPC, while this paper only uses the nationally representative sample.

 $[\]dagger$ This statistic is conditional on a consumer having some cash stored elsewhere.

Table 16
Identity Theft, Loss, Theft, or Fraudulent Use of Payment Instruments
Percentage of consumers or adopters and mean dollar value, in the past 12 months

Percentage of consumers	2015	2016	2017	2018	2019	2020	2021	2022
Incidence of identity theft	[20.5, 26.4]	[23.1, 26.6]	[23, 27.4]	[19.8, 23.9]	[17.1, 20.9]	[14.1, 18.3]	_	_
Myself and someone I know well	[4.2, 7.6]	[4.5, 6.2]	[5.4, 7.9]	[4.3, 6.4]	[4, 6.2]	[3, 5.3]	_	_
Someone I know well only	[9.5, 13.8]	[13.3, 16.2]	[11.6, 15]	[10.4, 13.6]	[7.8, 10.7]	[6.5, 9.6]	_	_
Myself only *	[4.1, 7.5]	[3.9, 5.6]	[4.2, 6.4]	[3.5, 5.6]	[3.7, 5.7]	[2.8, 5.1]	[6.3, 8.3]	[6.4, 8.3]
Financial distress in respondent's households								
Respondent or somebody else in household lost their primary job in the past 12 months	_	_	_	_	_	_	[5.2, 7.3]	[4.6, 6.6]
Declared bankruptcy in past 12 months	_	_	_	_	_	_	[0.1, 0.6]	[0.1, 0.6]
Mortgage foreclosure on primary home in past 12 months	_	_	_	_	_	_	[0, 0.4]	[0, 0.3]
Credit card account closed or frozen by the bank or card company in past 12 months	_	_	_	_	_	_	[2.2, 3.7]	[2.6, 4.1]
Percentage of adopters								
Cash	[7, 11.3]	[6.4, 8.8]	[3.9, 6.1]	[5.2, 7.8]	[4.8, 7.4]	[2.6, 4.9]	_	
Check	[0.3, 1.5]	[0.3, 0.8]	[0.3, 1.4]	[0.2, 0.9]	[0, 0.3]	[0.1, 1.5]	[0.3, 0.8]	[0.1, 0.5]
Credit card	[4.2, 7.3]	[3.3, 5.1]	[3.9, 6.5]	[3.3, 5.8]	[3.8, 6.3]	[2.3, 4.6]	[9.4, 12.1]	[9.1, 11.6]
Debit card	[4, 7.5]	[4, 6.3]	[3.9, 6.4]	[3.7, 6.2]	[3, 5.2]	[2.9, 5.4]	[6.6, 8.8]	[6.4, 8.6]

^{*} In 2021, the question was changed to "In the past 12 months, have you been a victim of identity theft?" and did not ask about other people.

[†] The amount of fraudulent charges may not be the actual amount of the loss borne by consumers. Actual consumer loss depends on the policies of depository institutions and card network agreements.

Table 17 ${\bf Assessments\ of\ Payment\ Instruments} \\ {\bf Rankings*}$

Rankings*	Cash	Check	Money order	Debit card	Credit card	Prepaid card	BANP†	OBBP
Acceptance								
2015	_	_	_	_	_	_	_	_
2016	_	_	_	_	_	_	_	_
2017	_	_	_	_	_	_	_	_
	_	_	_	_	_	_	_	_
2018	_	_	_	_	_	_	_	_
2019	_	_	_	_	_	_	_	_
2020	_	_	_	_	_	_	_	_
2021	_	_	_	_	_	_	_	_
2022	_	_	_	_	_	_	_	_
cquisition and setup								
2015								
	_	_	_	_	_	_	_	_
2016	_	_	_	_	_	_	_	_
2017	_	_	_	_	_	_	_	_
2018	_	_	_	_	_	_	_	_
2019	_	_	_	_	_	_	_	_
2020	_	_	_	_	_	_	_	_
2021	_	_	_	_	_	_	_	_
2022	_	_	_	_	_	_	_	_
onvenience								
2015	_	_	_	_	_	_	_	_
2016	_	_	_	_	_	_	_	_
2017	_	_	_	_	_	_	_	_
2018	_	_	_	_	_	_	_	_
2019	_	_	_	_	_	_	_	_
2020								
	_	_	_	_	_	_	_	_
2021	_	_	_	_	_	_	_	_
2022	_	_	_	_	_	_	_	_
lost								
2015	_	_	_	_	_	_	_	_
2016	_	_	_	_	_	_	_	_
2017								
	_	_	_	_	_	_	_	_
2018	_	_	_	_	_	_	_	_
2019	_	_	_	_	_	_	_	_
2020	_	_	_	_	_	_	_	_
2021	_	_	_	_	_	_	_	_
2022	_	_	_	_	_	_	_	_
syment records								
2015	_	_	_	_	_	_	_	_
2016	_	_	_	_	_	_	_	_
2017	_	_	_	_	_	_	_	_
2018	_	_	_	_	_	_	_	_
2019	_	_	_	_	_	_	_	_
2020	_	_	_	_	_	_	_	_
2021	_			_		_	_	
	_	_	_	_	_	_	_	_
2022	_	_	_	_	_	_	_	_
curity								
2015	_	_	_	_	_	_	_	_
2016	_	_	_	_	_	_	_	_
2017	_			_		_	_	
	_	_	_	_	_	_	_	_
2018	_	_	_	_	_	_	_	_
2019	_	_	_	_	_	_	_	_
2020	_	_	_	_	_	_	_	_
2021	_	_	_	_	_	_	_	_
2021								

^{*} ① indicates that on average, consumers ranked that payment instrument the best for a given characteristic. Similarly, ② indicates that on average, consumers ranked that payment worst. For example, consumers ranked cash the best for Cost and worst for Payment records.

 $[\]dagger$ BANP = Bank account number payment, OBBP = Online banking bill payment.

Table 17b

Assessments of Payment Instruments. Speed characteristic and Mobile payments method Rankings*

	Cash	Check	Money order	Debit card	Credit card	Prepaid card	BANP†	OBBP	Mobile payments
Acceptance									
2021	_	_	_	_	_	_	_	_	_
2022	_	_	_	_	_	_	_	_	_
Acquisition and setup									
2021	_	_	_	_	_	_	_	_	_
2022	_	_	_	_	_	_	_	_	_
Convenience									
2021	_	_	_	_	_	_	_	_	_
2022	_	_	_	_	_	_	_	_	_
Cost									
2021	_	_	_	_	_	_	_	_	_
2022	_	_	_	_	_	_	_	_	_
Payment records									
2021	_	_	_	_	_	_	_	_	_
2022	_	_	_	_	_	_	_	_	_
Security									
2021	_	_	_	_	_	_	_	_	_
2022	_	_	_	_	_	_	_	_	_
Speed									
2021	_	_	_	_	_	_	_	_	_
2022	_	_	_	_	_	_	_	_	_

^{*} ① indicates that on average, consumers ranked that payment instrument the best for a given characteristic. Similarly, ③ indicates that on average, consumers ranked that payment worst. For example, consumers ranked credit cards the best for Acceptance and money orders worst for Cost.

[†] BANP = Bank account number payment, OBBP = Online banking bill payment.

Table 18 Payment Preferences Percent of consumers who indicated payment method as most prefered, by payment type Please tell us the payment method you most prefer to use for making...

	2015	2016	2017	2018	2019	2020	2021	2022
Bill payments								
Cash	[7, 8]	[7.4, 8.3]	[7.2, 10.5]	[6, 9]	[5.7, 8.5]	[4.2, 7.5]	[5, 7.1]	[3.8, 5.5]
Check	15.4, 16.6]	16.1, 17.1]	11.8, 15.3]	11.1, 14.3]	10.2, 13.3]	[9.3, 13.3]	[7, 9.1]	[7.2, 9.2]
Credit card	[9.8, 10.7]	10.5, 11.4]	10.1, 13.6]	12.1, 15.8]	11.1, 14.6]	[12.4, 17]	14.9, 17.9]	[16.9, 20]
Debit card	19.2, 20.7]	24.8, 26.1]	[22.2, 27]	22.7, 27.5]	25.6, 30.4]	24.3, 30.2]	25.6, 29.3]	24.2, 27.8]
Prepaid/Gift/EBT card	[0.5, 0.8]	[0.9, 1.2]	[0.7, 2.1]	[0.9, 2.4]	[0.9, 2.4]	[0.8, 2.7]	[0.7, 1.6]	[0.4, 1.1]
Bank account number payment	10.2, 11.2]	[8.6, 9.4]	[8.3, 11.5]	[9.5, 12.9]	[9.3, 12.4]	[9.5, 13.4]	[9.7, 12.2]	11.5, 14.1]
Online banking bill payment	30.8, 32.4]	24.6, 25.8]	23.9, 28.6]	[22, 26.3]	22.3, 26.5]	21.1, 26.5]	24.5, 27.9]	22.7, 25.9]
Money order	[1.4, 1.8]	[1, 1.3]	[0.6, 1.7]	[0.6, 1.5]	[0.6, 1.6]	[0.4, 1.6]	[0.6, 1.4]	[0.9, 1.9]
Mobile payment apps such as PayPal, Zelle, Venmo, etc	—	_	_	_	[0, 0.6]	[0, 1.3]	[0.7, 1.8]	[0.7, 1.6]
Account-to-account transfer	—	_	_	_	[0.5, 1.4]	[0.7, 2]	[0.5, 1.3]	[0.7, 1.4]
Other payment method	[0.3, 0.6]	[1.1, 1.5]	[0.2, 0.8]	[0.5, 1.5]	[0.5, 1.6]	[0.2, 1.4]	[0.3, 1]	[0.8, 1.7]
In-person payments								
Cash	22.5, 24.1]	22.9, 24.2]	21.7, 26.5]	19.8, 24.3]	20.6, 25.1]	15.5, 20.6]	17.5, 20.9]	17.4, 20.6]
Check	[1.7, 2.2]	[2.1, 2.6]	[1, 2.1]	[1.2, 2.7]	[0.9, 2.2]	[0.4, 1.7]	[1, 2]	[1.8, 3]
Credit card	27.7, 29.2]	26.2, 27.5]	26.5, 31.3]	26.4, 31.1]	[26.4, 31]	29.7, 35.7]	29.9, 33.6]	[33, 36.7]
Debit card	[43.2, 45]	43.4, 44.9]	[39, 44.3]	[40, 45.2]	[39, 44]	39.9, 46.4]	41.7, 45.7]	36.3, 40.1]
Prepaid/Gift/EBT card	[0.7, 1]	[1, 1.4]	[0.7, 2.1]	[0.9, 2.3]	[1, 2.6]	[0.5, 2.3]	[0.6, 1.3]	[0.5, 1.2]
Bank account number payment	[0.5, 0.8]	[0.3, 0.4]	[0, 0.7]	[0.1, 0.9]	[0.3, 1.4]	[0, 1.1]	[0, 0.4]	[0.2, 0.8]
Online banking bill payment	[0, 0.1]	[0.4, 0.6]	[0.1, 1]	[0.2, 1.1]	[0.2, 1.1]	[0.1, 1.2]	[0.1, 0.6]	[0.2, 0.9]
Money order	[0.2, 0.4]	[0, 0.1]	[0, 0.5]	[0.1, 1]	[0.1, 0.7]	[0, 0.4]	[0, 0.5]	[0.2, 0.9]
Mobile payment apps such as PayPal, Zelle, Venmo, etc	—	_	_	_	[0.4, 1.4]	[0.7, 2.4]	[0.9, 2]	[1.4, 2.5]
Account-to-account transfer	—	_	_	_	[0, 0.6]	[-0.1, 0.5]	[0, 0.3]	[-0.1, 0.3]
Other payment method	[0.1, 0.3]	[0, 0]	[0, 0.3]	[0.1, 0.5]	[0.2, 1]	[0, 1]	[0.2, 0.9]	[0.6, 1.5]
Online payments								
Cash	[0.8, 1.3]	[0.5, 0.8]	[0, 0]	[0, 0]	[0, 0.2]	_	[0, 0.4]	[0, 0.2]
Check	[0.3, 0.6]	[0.2, 0.4]	[-0.1, 0.4]	[0, 0.1]	_	[-0.1, 0.3]	[0, 0.3]	[-0.1, 0.2]
Credit card	49.6, 51.4]	44.2, 45.7]	45.8, 51.8]	[48, 53.9]	[48.3, 54]	46.4, 53.4]	[48.7, 53]	[52, 56.3]
Debit card	35.2, 36.9]	[35, 36.4]	33.2, 39.1]	32.7, 38.5]	35.1, 40.8]	35.6, 42.6]	37.3, 41.7]	34.9, 39.1]
Prepaid/Gift/EBT card	[3.9, 4.6]	[4.4, 5]	[2.9, 5.6]	[1.9, 4.2]	[2.2, 4.5]	[1.4, 3.6]	[1.4, 2.7]	[1.4, 2.8]
Bank account number payment	[1.6, 2.2]	[0.5, 0.7]	[0.2, 0.6]	[0.3, 1.6]	[0.1, 0.6]	[0.1, 1.5]	[0.5, 1.3]	[0.3, 0.8]
Online banking bill payment	[0.8, 1.2]	[0.2, 0.4]	[0, 0.9]	[0, 0.3]	[0.1, 0.5]	[-0.1, 0.7]	[0.4, 1.1]	[0.3, 1]
Money order	[0.4, 0.7]	[0.5, 0.8]	[0, 0.1]	_	_	[-0.1, 0.2]	[0, 0.1]	[-0.1, 0.3]
Mobile payment apps such as PayPal, Zelle, Venmo, etc	—	_	_	_	[4.7, 7.1]	[4.3, 7.5]	[4, 5.7]	[4.1, 5.9]
Account-to-account transfer	—	_	_	_	[-0.1, 0.2]	[-0.2, 0.5]	[0, 0]	[0, 0.1]
Other payment method	[3.5, 4.2]	[0.1, 0.2]	[0, 0.1]	[0, 0.2]	[0.4, 1.4]	[0.3, 1.9]	[0.3, 1.2]	[0.1, 0.5]

Table 19 Income and Labor Force Status

Percentage of consumers* 2015 2019 2020 2021 2022 2016 2017 2018 Household income [19.3, 22.9] [16.3, 20.2] [20.6, 25][20.1, 24.4] [16.9, 21.6] [19.2, 22.6] [17.6, 20.7] [21.9, 25.7] [21.2, 25.6] [15.8, 19.5] [17, 20.7] [14.9, 19.3] [17, 20.2] [15.6, 18.6] [16.2, 19.3] [17.4, 21.4] [16.3, 20.3] [15.9, 19.6] [16.8, 21.5] [14.8, 17.8] [13.7, 16.5] [10.6, 13.4] [11.5, 15][11.1, 14.5] [12.5, 16][10.8, 14.6] [11.9, 14.6] [12.4, 15] \$100,000-\$124,999......[6.8, 10.4] [9.3, 11.8] [9.1, 11.9] [8.6, 11.9] [9.2, 12.5] [8.6, 11.8] [9, 12.8] [9.5, 12]\$125,000–\$199,999...... [8.8, 13.2] [9.7, 12.5] [10, 13.4] [10.4, 13.7] [10.7, 13.9] [12, 16.2] [12.2, 15] [15.3, 18.4] \$200,000-\$499,999..... [2.7, 4.6][1.8, 3.8][2.6, 4.2][4.1, 6.4][3.3, 5.1][4.9, 7.9][5.2, 7][6, 8]\$500,000 or more..... [0.1, 1.7][0.1, 0.4][0, 0.3][0, 0.6][0.1, 0.3][0, 0.7][0.2, 0.7][0.3, 0.9]Labor force status [59.2, 64.2] [56.9, 61.7] [54.4, 60.1] [54, 58.1] [55.5, 59.3] [57.6, 61.7] [57.1, 62] On sick or other leave..... [0.1, 1][0.1, 0.9][0.2, 0.8][0.2, 0.8][0, 0.3][0, 0.2][0, 0.7][0.3, 0.8]Unemployed – on layoff†..... [0.1, 1.6][0.4, 1.2][0.1, 0.9][0.2, 1][0.2, 1.2][1.5, 3.2][1.1, 2.2][0.3, 1.1]Unemployed – looking..... [4.3, 7.9] [4.7, 6.7][3.5, 5.7][3.6, 5.9][3.4, 5.7][4.1, 6.9][4.4, 6.4][4.3, 6.3]Retired..... [12.9, 18] [14.5, 17.6] [13.3, 16.8] [14.4, 17.9] [13.9, 17] [14.5, 18.5] [15.7, 18.5] [16.3, 19.1] Disabled..... [5.1, 8.6] [5.1, 7.5][5.4, 7.7][5.8, 8.1][4.2, 6.6][4.5, 6.2][5.5, 7.5][5, 6.9]Other..... [3, 5.9][5, 7.1][4.6, 7.2][4.6, 7.2][4.8, 7.2][4.4, 7.1][5, 6.9][5.3, 7.3]Selected multiple categories..... [5.1, 8.7] [3.9, 5.7][5.2, 7.6][5.5, 7.8][5.3, 8.2] [4.6, 6.9][6, 8.1][6.1, 8]

^{*} Estimates are weighted. The table of unweighted sample demographics is available upon request.

[†] The numbers for unemployment differ from the official BLS numbers due to differences between the UAS panel and the BLS in the methodologies for collecting the data and computing the unemployment rate.

Table 20
Demographics and Homeownership
Percentage of consumers, except where noted*

2015 2016 2019 2020 2021 2022 2017 2018 U.S. Population age 18 or older (millions)†..... Number of survey respondents..... Gender [46.1, 50.4] [45.6, 50.7] [45.8, 50.8] [45.8, 50.8] [45.4, 51.2] [46.3, 50.4] [46.7, 50.7] [49.6, 53.9] [49.3, 54.4] [49.2, 54.2] [49.2, 54.2] [48.8, 54.6] [49.6, 53.7] [49.3, 53.3] Age 18–24..... [3.8, 6.4][3.5, 6.1][4.4, 7.6][4.9, 7.2][5, 7.3][4.6, 8.7][5.6, 8.1][4.3, 7][21.2, 25.2] [22.2, 27][22.4, 27.3] [21.5, 26.3] [20.6, 26.1] [21, 24.9] [20.2, 24][14.5, 18] [14.6, 17.9] [15.5, 18.4] [14.8, 17.8] [14.5, 17.9] [14.5, 18.4] [15, 17.7] [15.9, 18.9] [15.2, 19] [15.1, 18.5] [13.9, 17.9] [14.4, 17.1] [14.5, 17.2] [15, 18.5] [15.2, 17.9] [15.4, 18.2] [15.2, 18.7] [15.3, 18.5] [15.3, 18.5] [14.7, 18.7] [15.2, 18] [17.8, 21.2] [18.1, 22.1] [18.5, 22.5] [18.7, 22.3] [19.4, 24][20.8, 23.9] [20.9, 23.9] Race [72.2, 76.4][71.8, 76.6] [71.3, 76.2] [70.4, 75.1][69.1, 74.5] [69.4, 73.3] [69.6, 73.4] [11.6, 14.9] [11.8, 15.7] [11.4, 15.2] [12.8, 16.6] [12.1, 16.4] [12.3, 15.4] [11.8, 14.6] Asian..... [2.6, 5.6][2.3, 4][2.5, 4.7][2.6, 4.8][2.1, 4][3.7, 6.6][4.4, 6.5][5.9, 8.1] Race not listed above..... [1.2, 2.2][1.5, 3][0.8, 2][1.1, 2.6][1, 2.4][0.9, 2.4][1.5, 2.8][1, 2.1]Mixed..... [3.3, 5.8][5.7, 8.3][5.6, 8.5][5.9, 8.9] [6.3, 9.3][5.5, 8.7][6.1, 8.4][5.8, 7.9]**Ethnicity** [10.4, 16] Hispanic or Latino..... [10.5, 13.8] [10, 13.8] [10.3, 14.1] [10, 13.6] [9.6, 13.6] [10, 12.8] [10.5, 13.3] Education [6.1, 8.4][6, 8.6][5.6, 8.5][5.9, 8.9] [6.4, 9.4][4.9, 7.9][5.7, 7.9][30.4, 35.6] [29.7, 34.8] [29.3, 34.2] [28.2, 33.8] [29.2, 33.2] [29.4, 33.3] [31.2, 35.6] [26.8, 30.3] [26.3, 30.6] [26, 30.2] [26.1, 30.1] [24.9, 29.8] [25.1, 28.5] [24.8, 28.1] [15.8, 18.8] [16.1, 19.8] [16.5, 20.2] [16.6, 20.1] [16.6, 20.9] [17.5, 20.5] [18.1, 21.1] Post-graduate study...... [11.1, 14.9] [12.1, 14.7] [11.9, 15.1] [12.3, 15.5] [12.3, 15.5] [14.4, 18.5] [14.4, 17.1] [14.5, 17.1] [64.3, 68.6] [61.9, 67] [60, 65.1] [60.8, 65.8] [60.8, 66.6] [60.4, 64.4] [61.4, 65.4]

^{*} Estimates are weighted. The table of unweighted sample demographics is available upon request.

[†] Source: Bureau of Labor Statistics data series LNU00076975, (Unadj) Population Level - 18 years and over.