Day 1: Wednesday 4 September 2019

3.10 – 5 PM  Chocolate Group gathers at front desk NH Belfort Hotel, Ghent and joins the chocolate workshop by Chocolaterie Vanhecke (Koestraat 42, Ghent)

3.40 – 5 PM  Beer Group gathers at front desk NH Belfort Hotel, Ghent and joins the beer workshop by Brewery Gruut (Grote Huidevettershoek 10, Ghent)

6 – 6.15 PM  Gather at front desk NH Belfort Hotel

6.30 – 8 PM  Guided tour of the 91-metre-tall belfry of Ghent, followed by welcome reception with sandwiches
Day 2: Thursday 5 September 2019

**8.15 – 8.45 AM** Registration and coffee at NH Belfort Hotel

**8.45 – 9 AM** Opening remarks by Raïsa Basselier and Geert Langenus

**9 – 10.30 AM** Session 1: country-specific developments in business surveys
Measuring service lives for capital assets, Elena Mattevi (Banca d'Italia)

Recent improvements of the Tankan Business Survey: globalization of business and statistical revisions, Yuki Uchida (The Bank of Japan)

Improvement of the Ukrainian business surveys using modern technologies, Yurii Polovnov (National Bank of Ukraine)

**10.30 – 10.45 AM** Break

**10.45 – 12.15 AM** Session 2: interpreting information from surveys and business intelligence for policy briefings

Writing consistent, meaningful Beige Book narratives, Paul Flora (Federal Reserve Bank of Philadelphia)

From Myths to Realities: How does survey information help? Dhanaporn Chittinandana and Nuttapol Lertmethaphat (Bank of Thailand)

Beyond business interviews: alternative approaches to gleaning anecdotal information, Laurel Graefe and Becky Gunn (Federal Reserve Bank of Atlanta)

**12.15 AM – 1.30 PM** Lunch

*** Preliminary program ***
1.30 – 3 PM  **Session 3: using survey information to analyse specific issues**  
The formation of house price expectations in Canada: insights from a randomized experiment, *Matthieu Verstraete* (Bank of Canada)

The impact of Brexit on UK businesses, *Philip Bunn* (Bank of England)

Assessing information content in the Business Outlook Survey for the Canadian output gap, *Calista Cheung* (Bank of Canada)

3 – 3.30 PM  **Afternoon break**

3.30 – 4.30 PM  **Session 4: 2019 Global Survey**  
Motivation for the Global Survey 2019: price setting strategies and frequency, *Brent Meyer* (Federal Reserve Bank of Atlanta)

2019 Global Survey: motivations, process and results, *Nicholas Parker* and *Kevin Foster* (Federal Reserve Bank of Atlanta)

4.45 PM  **Gather at front desk NH Belfort Hotel**

4.45 – 6.45 PM  **Guided tour of the city centre**  
We walk and discover all the famous highlights Ghent has to offer, after which we enjoy a boat trip along the meandering river Lys

7 – 10 PM  **Official dinner hosted by Governor Pierre Wunsch at Foyer NT Ghent (Sint-Baafsplein 17)**
Day 3: Friday 6 September 2019

8.30 - 9 AM  Registration and coffee at NH Belfort Hotel

9 – 10.30 AM  Session 5: survey information on price setting and inflation expectations
Price setting process in Polish firms - selected aspects, Piotr Boguszewski (Narodowy Bank Polski)

Price setting behaviour of Australian retailers, Matthew Carter (Reserve Bank of Australia)

Inflation expectations from surveys: the case of Indonesia, Eskanto Adi Nugroho and Widi Augustin Srihanoki (Bank Indonesia)

10.30 – 10:45 AM  Break

10.45 – 12.15 AM  Session 6: a deeper dive into the statistics of business surveys
The information content and statistical properties of diffusion indices, Santiago Pinto (Federal Reserve Bank of Richmond)

What can the variability and the volatility of opinions (from the Belgian business survey) reveal? Fabrice Van Boeckel (National Bank of Belgium)


12.15 AM – 1.15 PM  Lunch

*** Preliminary program ***
**Session 7: text analytics**

What does the story say? Text analytics and open-ended business survey responses, **Naveen Rai** (Bank of Canada)

Text mining Banque de France’s Business Survey, **Martial Ranvier** and **Mathilde Gerardin** (Banque de France)

**2.15 – 2.30 PM**

Afternoon break

**2.30 – 3.30 PM**

**Session 8: surveys and forecasting**

Constructing a business climate indicator for Turkey and evaluation of its forecast performance, **Duygu Konukçu** (Central Bank of the Republic of Turkey)

Nowcasting Belgian private consumption growth, **Geoffrey Minne** (National Bank of Belgium)

**3.30 – 4 PM**

Closing remarks and introduction of CBBS2020

**4 PM**

Adjourn

*** Preliminary program ***